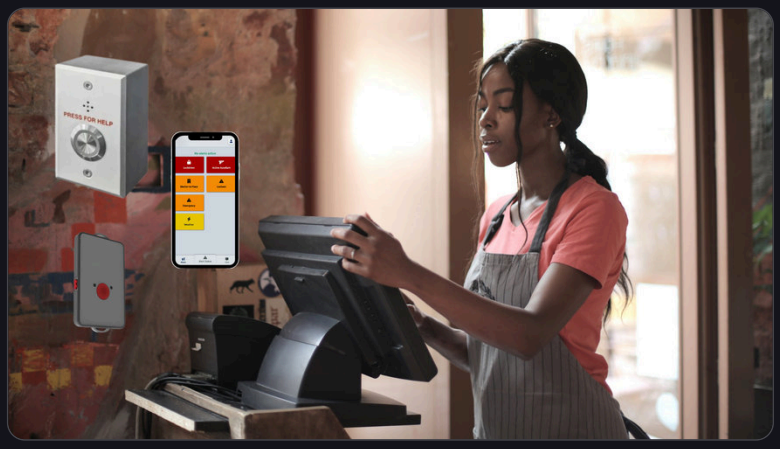
RETAIL

A SILENT CALL FOR HELP, FLOOR TO BACKROOM.

XGen Connected Response gives associates and managers a discreet way to summon help at registers, service counters, stockrooms, and loading docks. It triggers a fast, coordinated response across the store, connects to 911, and scales across every location on one platform.

Front of house to back | Direct to 911 | Scales across locations | Multi-Press SOS



Discreet help, front of house to back. Associates and managers summon help at registers, counters, stockrooms, and loading docks.

Every counter
A call for help within reach across the store

911
Direct routing with your store's verified location

Scalable
Start with one store and roll out to the chain

Feature availability varies by configuration.

WHY IT WORKS

Discreet help across the whole store

- ● **Silent for Staff** — Associates and managers call for help discreetly, without escalating a scene.
- ◎ **Store-Wide Response** — Fast, coordinated response from registers to the loading dock.
- ◆ **Find the Exact Area** — In-building location guides help to the exact area of the store.
- ▲ **Multi-Press SOS** — A deliberate multi-press activation helps prevent false alarms.
- ■ **Direct to 911** — Connects to 911 with your store's verified location.
- ✓ **Every Location** — Scales from one store to the whole chain on one platform.

The wearable and wall-mounted panic button

A discreet, deliberate multi-press activation silently triggers a coordinated response and sends verified, location-aware alerts to staff and 911 in real time. No audible alarm, no escalation.

Detect. Alert. Respond.

XGen MOBILE

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