

— CONNECTED RESPONSE FOR HOTELS

EVERY ROOM. EVERY SHIFT. NEVER ALONE.

The **G2 Lanyard Safety Button** gives housekeepers and room service attendants a quiet, deliberate way to summon help from inside a guest room. A multi-press SOS sends an instant alert with the location, so someone knows which room to go to. **No phone to find. No front desk to reach.**

Multi-Press SOS

Location Aware

E-911 and Cellular Included

One Property or Many



Instant alerts. Faster response.

Silent activation tells your manager or security which room, in seconds, without turning a guest incident into a scene in the hallway.

\$3,999

Property starter package, year one

5

Lanyard safety buttons included

E-911

Cellular and E-911 connectivity included

Promotional pricing. Year one includes five G2 lanyard safety buttons plus the connectivity software required for E-911. Additional buttons, renewal, and multi-year pricing on page 2.

WHY IT WORKS

Built for the one job nobody does with a partner



Multi-Press SOS

A deliberate multi-press activation sends the alert. The extra presses are there on purpose, to help prevent false alarms during a normal room turn.



Real-Time Notifications

Alerts reach manager phones, the front desk, and security at the same time, so the response does not wait on one person answering.



Works Past the Wi-Fi

Always connected on cellular. Stairwells, back of house, laundry, the loading dock, and the far end of an exterior corridor.



Location Aware

The alert identifies where the employee is, so a responder goes straight there instead of working down a floor room by room.



Quiet and Discreet

Worn on a lanyard and activated silently. No hallway alarm, and no other guests pulled toward a situation.



Part of the G2 Safety Ecosystem

Start with lanyard buttons and add wall-mounted buttons, location beacons, and property-wide alerting as you grow.



The G2 Lanyard Safety Button

Worn by housekeepers, room service attendants, night audit, and maintenance. Always connected on cellular, so summoning help does not depend on property Wi-Fi, on a phone being within reach, or on getting back to a house phone in the hall.

Detect. Alert. Respond.



CONTACT: sean@xgenmobile.com | (818) 262-2114 | xgenmobile.com

PREPARE TODAY. PROTECT TOMORROW.

Whether the law already reaches your property depends on your state and your city, and in more places than owners expect there is no room-count threshold at all. The reasons to carry one do not depend on either.

- 1

Activate
A housekeeper or room service attendant triggers the safety button with a deliberate multi-press SOS.
- 2

Alert goes out
Instant notifications reach your manager on duty, the front desk, and security on their phones and by email.
- 3

Help arrives
Responders act on real-time information, including where on the property the alert came from.

RULES AND RECOMMENDATIONS

Where this is already law, and where it is not

- Washington, no size threshold:** RCW 49.60.515 requires hotel and motel employers to provide a panic button to each isolated employee, with no room count and no employee count. State guidance says two housekeepers working across the hall from each other each need one, and that the franchisee pays rather than the brand. Penalties reach \$10,000 for a repeat willful violation.
- Some cities require it at any size:** Los Angeles and Miami Beach both require the device for an employee assigned to work alone in a guest room, with no room count at all. Miami Beach also ties an annual compliance affidavit to business tax receipt renewal.
- Some rules reach larger properties only:** New Jersey applies at 100 or more guest rooms and Oakland at 50 or more, so a smaller property in those places falls outside those particular rules. Illinois, Chicago, Seattle, Santa Monica, West Hollywood, Sacramento and Long Beach each have their own hotel worker safety rules. Ask us for a current read on yours before you assume either way.
- Everywhere else, it is still your call:** The EEOC's Select Task Force on Harassment reported that harassment is more likely to occur in isolated workspaces, naming housekeepers working in individual hotel rooms as particularly vulnerable to harassment and assault. The AHLA 5-Star Promise is a voluntary commitment by member brands, so an unaffiliated independent is not covered by anyone's pledge.

Sources: Washington RCW 49.60.515 and Chapter 296-137 WAC, with Washington Labor and Industries publication F417-287-000, December 2025. New Jersey P.L. 2019 c.123, which applies to hotels of at least 100 guest rooms. Oakland Municipal Code 5.93. Los Angeles Ordinance 187565. Miami Beach Code chapter 62, article VI. EEOC, Report of the Co-Chairs of the Select Task Force on the Study of Harassment in the Workplace, June 2016. American Hotel and Lodging Association 5-Star Promise, announced 2018, a voluntary industry commitment and not a legal requirement. There is no federal law requiring hotel panic buttons. Mandates vary by state and city and change frequently. This is general information, not legal advice. Confirm current requirements for your jurisdiction.

PROMOTIONAL PRICING

What it costs to put this on your property

Property starter package	Five G2 lanyard safety buttons plus the connectivity software required for E-911, first year	\$3,999
Additional safety buttons	Lanyard style safety button, two location beacons, and connectivity service for one year	\$365.92 each
Year 2 and after	Connectivity for the E-911 and cellular service for five buttons, billed annually	\$2,658.45 / yr
Three years paid up front	Five lanyard safety buttons and all the connectivity software for a total of three years	\$7,975.35
Five years paid up front	Five lanyard safety buttons and all the connectivity software for a total of five years	\$11,963.03

Promotional pricing, current as of September 2026 and subject to change. Prices shown are based on five lanyard safety buttons and vary if additional buttons are purchased. Taxes, fees, and any installation or training services are not included. Multi-property pricing available on request.

Let's size it for your property.

Tell us your room count, how many housekeepers work a shift, and whether you run room service after hours. We will map the button count and the connectivity to match. Call (818) 262-2114 or email sean@xgenmobile.com.

[Request a Quote](#)

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