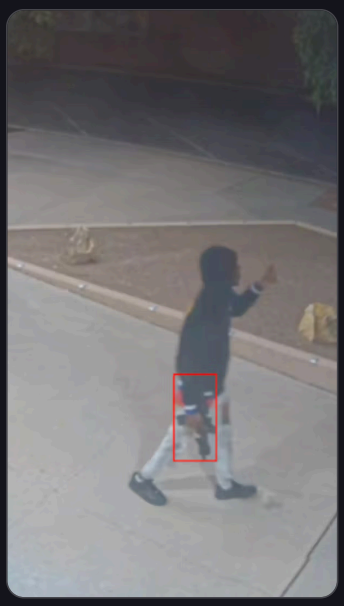
ZEROEYES
AUTHORIZED PARTNER XGen Mobile

AI THREAT DETECTION POWERED BY ZEROEYES

OBJECT DETECTION, NOT IDENTITY SURVEILLANCE.

ZeroEyes exists to shorten the time between a firearm or bladed object appearing and a first responder knowing about it. The AI recognizes the object on cameras you already own, a trained ZeroEyes analyst verifies it, and a verified alert goes to the people you choose.

- Firearms and bladed objects
- Human-verified
- Uses your existing cameras
- No facial recognition
- Your imagery, your property



Recognize. Verify. Communicate. AI detects. A trained human verifies. No alert reaches a first responder without review and confirmation by a trained ZeroEyes analyst.

40+	5M+	1,000+	24/7
U.S. states where ZeroEyes operates	Images used to train the models to recognize weapons	Verified firearm detections since 2023	ZeroEyes Operations Center analysts review every alert

Figures as published by ZeroEyes. Detection depends on camera coverage, line of sight, resolution, and lighting.

WHAT IT DOES

Weapon recognition on the cameras you already own

Uses Your Cameras
ZeroEyes reads frames from the cameras you already own and operate. It does not add cameras, move them, or watch a continuous live feed.

Fast, Actionable Alerts
A verified alert carries the key-frame image, camera location, and a unique alert ID, and goes to the distribution list you control and can change at any time.

Proven Platform
The first AI-based visual gun detection technology to earn a U.S. DHS SAFETY Act Designation. Information security certified to ISO/IEC 27001.

Human-Verified
Every detection is reviewed in the 24/7 ZeroEyes Operations Center before a first responder is alerted. Clear detections are confirmed fast; ambiguous ones get more review time.

Privacy by Design
No facial recognition, no biometric analysis, no identity resolution, no license plate reading. ZeroEyes looks for the object, not the person.

Your Imagery, Your Property
Imagery from your cameras remains yours. No cross-customer surveillance network, no third-party query interface, and no sale, rental, or licensing of imagery or detection data to data brokers, advertisers, or insurers for their own use.

HOW IT WORKS

Three steps from a camera frame to a confirmed alert

1. **Recognize**
   ZeroEyes AI analyzes frames from your existing cameras and flags a visible, brandished firearm or bladed object.
2. **Verify**
   A trained analyst in the ZeroEyes Operations Center reviews the detection against the available context and confirms or dismisses it.
3. **Communicate**
   The verified alert goes to your distribution list with the image, camera location, and alert ID to guide your response.

The system detects visible weapons only; it cannot detect a concealed weapon and is not a substitute for a screening or entry-control layer. It does not independently lock doors, notify police, dispatch responders, or escalate an incident. ZeroEyes does not claim to prevent shootings. See page 2 for the full data retention and privacy practices.

Detect. Verify. Respond.

XGen MOBILE

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Data retention and privacy practices: clear limits, customer control.

Summary of the ZeroEyes Data Retention and Privacy Standard, which governs the ZeroEyes AI threat detection platform and the ZeroEyes Operations Center (ZOC) in all deployments, public and private sector. It applies to the imagery and metadata that ZeroEyes processes or that a real person reviews. Full document available from XGen Mobile.

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WHAT THE SYSTEM DETECTS

Visible, brandished firearms or bladed objects

In frames from cameras you already own and operate. Detection is focused on the object, not on identifying the person carrying it. What ZeroEyes needs to know: the object, enough to recognize it, verify it, and communicate it. What it does not need: a person's name, or to continuously track a person.

A DETECTION CREATES A BOUNDED RECORD

Key-frame image containing the detected weapon; the corresponding camera image frame; camera geographic coordinates; camera identifier; unique alert identifier. ZeroEyes only captures images. It does not append third-party data to identify a person, and it does not control how customers use the images, or their identification of any person.

NOT PERFORMED, NOT BUILT TO PERFORM

- × Facial recognition or face matching
- × Identity resolution against any database, government or commercial
- × License plate reading or vehicle tracking
- × Gait analysis
- × Biometric analysis
- × Emotion or affect analysis
- × Behavioral profiling
- × Threat scoring
- × Anomaly detection on people
- × Attendance monitoring
- × Productivity monitoring
- × Conduct monitoring
- × Audio capture or analysis
- × Predictive analysis

> *"Privacy is an important part of this rollout. ZeroEyes is designed to identify only visibly brandished weapons, not individuals. Operations Center screens remain blank unless a potential weapon is detected, and team members do not watch a continuous live camera feed. The platform does not perform facial recognition and does not store personal or biometric data."*
>
> THORNTON TOWNSHIP HIGH SCHOOL DISTRICT 205

DATA RETENTION

DATA TYPE	RETENTION	DELETION
Verified true-positive detection imagery	Retained indefinitely	Manual
Analyst-dismissed / false-positive imagery	Discarded within 30 days	Automatic
Detection metadata and audit logs	Retained indefinitely	Manual
Imagery under active legal hold	Retained indefinitely; deleted upon release of the legal hold	Manual

Customers may request a shorter retention window than the default, and may request certified deletion of all imagery associated with their account at any time.

CUSTOMER OWNERSHIP, ACCESS AND DATA SHARING

Your cameras. Your imagery. Your data.

All imagery from your cameras remains your property; ZeroEyes claims no ownership interest. ZeroEyes holds a license only to provide the service: detecting potential weapons, transmitting a detection frame, presenting it to a verifying analyst, and dispatching an alert. The license ends with the contract, and associated imagery is deleted with certified deletion, unless otherwise required by law or requested by the customer.

No cross-customer network
Information from one customer is not used to serve another.

No third-party query interface
No outside agency can search ZeroEyes data.

No commercial data sales
No sale, rental, or licensing of imagery or detection data to data brokers, advertisers, or insurers for their own use.

Customer-controlled alerts
You choose who receives alerts and can change the list at any time.

Subprocessors
List provided on request and as required by law.

Auditability
Audit logs of detections, analyst dispositions, and alert dispatches for your sites, plus an annual account summary, on request.

HUMAN VERIFICATION AT THE CENTER

AI detects. A trained human verifies. No alert reaches a first responder without review and confirmation by a trained ZeroEyes analyst. The system does not independently lock doors, notify police, dispatch responders, or escalate an incident. The ZOC is designed to verify clear, actionable detections with speed, while allowing additional time for review when a situation is ambiguous.

How analysts are trained. Structured onboarding and a probationary evaluation before independent duties; supervised monitoring under experienced personnel; 24/7 team-based operations with peer, senior, and management escalation; contextual decision-making; recurring assessment and coaching; analysts pursue relevant external certifications in emergency communications and security.

Accountability and restricted access. All analyst actions are logged and attributable. Analysts see only the specific detection under review, with no access to live feeds or unrelated footage, and operate under a duty of confidentiality where required by applicable law.

ACCURACY, LIMITS, AND WHAT THIS TECHNOLOGY CANNOT DO

Visible weapons only
Cannot detect a weapon concealed in clothing, a bag, or a vehicle. Not a substitute for a screening or entry-control layer.

Camera coverage matters
A firearm outside a camera's view, obscured, or in poor lighting will not be detected. Performance depends on your camera placement, resolution, and lighting.

False positives can occur
Human verification exists to keep a false detection from becoming a dispatch. ZeroEyes attempts to de-escalate a response with highly trained analysts, and errs on the side of caution.

Does not claim to prevent shootings
ZeroEyes aims to reduce the time between a weapon becoming visible and a responder having actionable information. No published research shows camera-based AI detection prevents attacks.

One layer of security
Detection without a rehearsed response protocol produces confusion, not safety. ZeroEyes white-glove onboarding helps weave detections into your active assailant response protocols.

Legal process: ZeroEyes will disclose customer data where required by law, or where it believes doing so is necessary or appropriate, as permitted by applicable law and contract. It will also maintain data where required by law, or where it believes it is necessary to do so.

Threat detection does not require identity surveillance.

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